
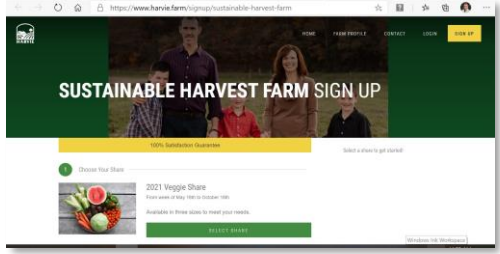
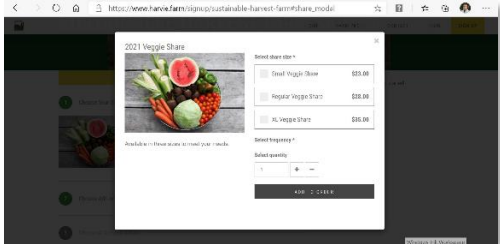
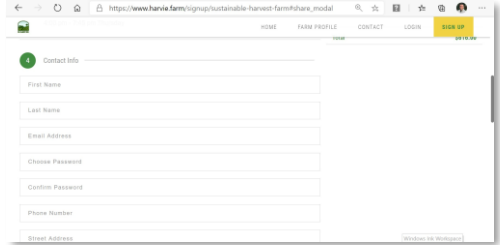
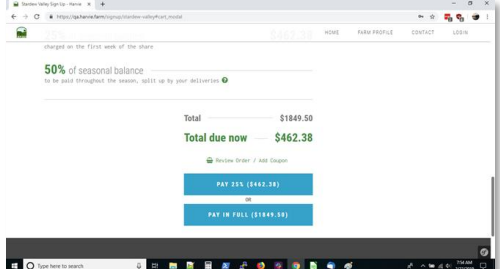




Farm Share Subscription Sign-up,

Weekly Customization Processes, & Frequently Asked Questions

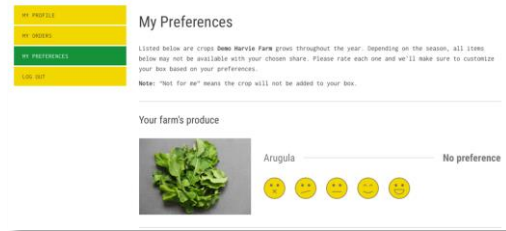
Signing Up

<p>Step #1 Go to www.sustainableharvestfarm.com</p>	 A screenshot of the Sustainable Harvest Farm website homepage. The header includes navigation links: HOME, ABOUT US, JOIN OUR MAIL LIST, RESOURCES, CONTACT US, and ACCOUNT WELCOME. The main banner features a vibrant image of fresh vegetables (carrots, tomatoes, onions) and the text "Sustainable Harvest Farm" with the farm's logo. Below the banner, it says "Certified organic produce from our farm to your table."
<p>Step #2 Click on "Sign Up" button. This will take you to a secure, website portal operated by Harvie for signing up and personalizing your share based on your preferences.</p>	 A screenshot of the "Sustainable Harvest Farm Sign Up" portal. It features a green header with the text "SUSTAINABLE HARVEST FARM SIGN UP" and a "SIGN UP" button. Below the header, there's a section for "2021 Veggie Share" with a "SIGN UP" button. A circular "SIGN UP" badge with "FARM SHARE" and "DAILY CUSTOMIZABLE" text is overlaid on the bottom right of the text area.
<p>Step #3 Choose your Farm Share size, delivery / pick up location options and add ons (optional). Select our neighborhood pick-up location (Colony Residence; 1232 Standish Way).</p>	 A screenshot of the "2021 Veggie Share" selection options. It shows three share sizes: "Small Veggie Share" for \$10.00, "Regular Veggie Share" for \$18.00, and "XL Veggie Share" for \$26.00. There are also fields for "Share frequency" and "Share priority".
<p>Step #4 Provide your contact information. (name, email, phone number, address) and create a password for your account</p>	 A screenshot of the contact information form. It includes fields for "First Name", "Last Name", "Email Address", "Choose Password", "Confirm Password", "Phone Number", and "Street Address".
<p>Step #5 Check out and select payment option. Set Up a Payment Plan</p> <ul style="list-style-type: none">• 25% of Balance is Due at Sign-Up• 25% of Balance is Due the first week of Delivery• Your Credit Card Will Be Charged Weekly for the Remainder of the Season <p>~OR~ Pay in Full at Checkout</p>	 A screenshot of the payment options screen. It shows a "50% of seasonal balance" to be paid throughout the season. The total balance is \$1849.50, and the total due now is \$462.38. There are two buttons: "PAY 25% (\$462.38)" and "PAY IN FULL (\$1849.50)".

Step #6

Rate each piece of produce that will be grown over the season based on your tastes and preferences. This will help determine what goes into your weekly share over the 22-week season. Your preferences can be changed over the growing season.

You will also have the opportunity to further customize your Farm Share each week.



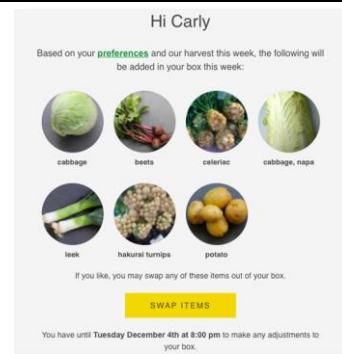
Weekly Customization

Several days before a Farm Share delivery you will receive an email listing your Farm Share contents for that week.

You will then have the opportunity to swap out / customize your Farm Share contents based on what is available that week. You can also add on extra produce or jarred items.

If you add additional produce or select other add ons, your credit card on file will be charged.

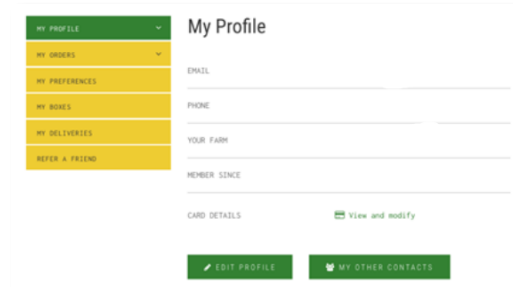
On your pre-determined day, time window, and location your weekly Farm Share will be available for you to pick up. Each bag (share) is labeled with the recipient and contents for that week.



My Profile Section

In the My Profile section of this portal, there are various features and options available to you to use. You can:

- Place your share on vacation hold (you can then get double the produce on another week)
- Switch pick up locations
- Change credit card on file
- Add users
- Update your email address
- Refer a friend (\$20 credit for you and your referred friend)



Q? – What are the benefits of purchasing a Farm Share?

A – Purchasing and participating in a Farm Share program gives you convenient access to locally grown, nutrient rich, farm-fresh vegetables and select fruits. You receive a broad assortment of tasty, seasonal produce for you to enjoy or the opportunity to try new vegetables. Farm Share participation ensures you are buying local and keeping money spent on produce in the area. And they provide you peace of mind in knowing your farmer and where your USDA certified organic produce is grown.

Q? – When does the Farm Share season start and when does it conclude?

A – Typically Farm Shares start delivering in early May and run for 22 weeks so it concludes in October. This timing is highly dependent on the weather and can shift slightly either earlier or later based on the Spring growing season.

Q? – Can someone still join the Farm Share program if the season has already begun?

A – Yes, but available shares are limited since planning for the season (seed purchases, growing plants and staffing needs) are based on the number of sign-ups prior to the start of the planting. Please contact us prior to confirm availability. Pricing is pro-rated based on date of joining.

Q? - What size Farm Share is best for me?

A – Based on Farm Share customer insights, we typically recommend the following sizes based on household size and eating preferences.

Small Veggie Share - Weekly produce for 1-2 people

Regular Veggie Share - Weekly produce for family of 3-4

X Large Veggie Share - Weekly produce for family of 5+ or a primarily vegetarian family

Q? - What will I get in my weekly Farm Share (CSA)?

Every week you will get a nice variety of farm-fresh produce that is in season. For a listing of the 34 different types of vegetables and select fruits grown at Sustainable Harvest Farm and when they are in season, please visit our website at: www.sustainableharvestfarm.com.

Q? - What should I do regarding my Farm Share if I'm going to be away on vacation?

A – Within your profile, you can select to “hold” your share for that week. The system does not automatically release it the next week so you need to go back into the system and select “release hold” and pick a new date for delivery of that previously held share. Or, you can ask a friend or relative to pick up your share for you that week and let them enjoy some healthy delicious eating!

Q? - Can I have a friend pick up my Farm Share for me?

A – Yes you can. And, you can add your friend into your profile so they too can customize the share for that week. We just ask that you make sure your friend picks up the right bag. Each share (bag) is individually labeled with the name of the Farm Share member and contains their customized selections.

Q? – How is the Farm Share (CSA) program offered by Sustainable Harvest Farm different than others?

A – We strive to offer you the highest quality of farm-fresh, certified organic vegetables and select fruit. Beyond the produce, we also try to be extremely customer centric in making our Farm Share program flexible, customizable and convenient for you. We are driven to provide the produce you want, when you want it and where you want to pick it up! Healthy eating should be easy! And we back it with a 100% satisfaction guarantee.

Q? – Is there information available to help with the preparation and storage; and recipe ideas for the vegetables coming in my weekly Farm Share?

A – You will receive an email prior to your weekly Farm Share delivery that will provide you with preparation and storage tips, as well as recipes for those specific vegetables that are in your share that week. In addition, there is also a Menu Planning Guide that is available to help you with utilizing your Farm Share in your meal planning for that week. We also encourage members to participate in our private Sustainable Harvest Farm Facebook cooking group.

Q? - How do I pay for a Farm Share?

A - Our Farm Share member platform, Harvie, is a secured credit card-based portal. Credit cards are our preferred method of payment. However, we do also accept checks mailed to the farm, so if you prefer to pay by other means than credit card, please contact us directly at ford.waterstrat@gmail.com to help you set up your account.

Q? - Do you have a payment plan available?

A - Yes! If you desire not to pay in full (the traditional subscription style Farm Share / CSA model), no problem! Our payment plan asks for 25% down when you sign up and another 25% at the time of your first Farm Share delivery. The remaining 50% of your balance will be deducted from your credit card each week of delivery, so, 50% of your balance will be paid off over the 22-week summer season.